## Feedback from Drop In Flu Jab Clinic – Saturday 15<sup>th</sup> September 2018

## Flu Jab Clinic for patients aged 65+

The surgery was open from 9 am - 12 noon for a drop in clinic. The Flu Team comprised of clinicians, receptionists and 5 children working as junior staff who handed out flu leaflets, friends and family questionnaires and flu clinic feedback questionnaires. The children welcomed patients to the surgery and entertained them with beautiful singing. 206 flu vaccines were given during the morning.

Patients were asked:

Do you think a drop in flu clinic is a good idea:

100% responded Yes

## Comments included:

- Very good, efficient and quick
- Drop in clinics are a good idea as we do not take up valuable appointments and is very quick, no waiting
- It's a good idea to have the flu jab, better than getting the flu
- Great idea, keep up the good work
- Good idea
- The best idea yet!
- Ideal for those who struggle first thing in the morning to come at one's convenience
- Very good
- Good idea
- Prevention is better than cure
- A very good service
- Saves time
- Well organised
- Would come again
- Excellent idea
- Nasty illness, best avoided
- Used it in 2017, found it very convenient
- Very good idea, very convenient
- Impressed with the organisation
- I have one every year and am very glad. How lovely to hear the young girls singing, it was beautiful and lifts one's spirits for the day
- Very quick, children are a good idea
- The staff are excellent, especially the junior staff